

Leadership
Effectiveness –
Preparing for the
Challenges Ahead

## ODGERS BERNDTSON

**Top 3** in Portugal

N.2 in Europe

**N.6** worldwide

Partnership with + 70% of Portuguese Stock Index companies

+ 90% of customers satisfaction

+ 90% success rate

Trusted Advisor on Leadership



- CEO & Executive Search
- Succession Management
- Talent Mapping



- Leadership Assessment
- Leadership Programmes
- Team Effectiveness
- Executive Coaching



- Organisational Design
- Talent Strategy
- Culture Transformation
- Diversity, Equity & Inclusion



- Board Assessment
- Board Search & Succession Planning
- Board Consulting
- Advisory Boards



- Talent Acquisition
- Talent Assessment
- Young Talent
- HR Tech

# AN EVOLVING BUSINESS LANDSCAPE CREATES THE NEED FOR EXECUTIVES TO REFLECT ON HOW THEY WILL LEAD THE FUTURE

As the business landscape continues to evolve, senior executives face an increasingly complex environment that demands adaptability and a forward-thinking approach. Effective leadership today demands both the agility to tackle immediate challenges and the foresight to anticipate future disruptions and opportunities.

This study aims to understand which leadership competencies will be most essential in driving value in the future and to assess how executives are preparing themselves and their organizations. Drawing on insights from 87 senior leaders across industries, it offers valuable perspectives straight from Portuguese boardrooms.

Looking ahead, three factors are expected to have the greatest impact on businesses: geopolitical instability, macroeconomic policies, and artificial intelligence. Fortunately, most executives believe they are prepared to lead their organizations through these challenges. Many have already implemented key initiatives, such as strengthening risk management, optimizing costs, and accelerating digital

transformation. Despite this strong foundation, executives recognize the need for further preparation. While future leadership will require a broad skill set, three core competencies are becoming increasingly important: adaptability, strategic clarity, and people development. To succeed in this evolving landscape, leaders must not only cultivate these skills themselves but also embed them within their teams and organizations. For this to happen, talent development is considered the most relevant lever to pull.

We hope this study serves as an interesting and valuable resource for you and your organization on the path to leadership effectiveness.

Finally, we would like to thank all contributors for their insights. Without them, this study would not have been possible.

Pedro Mêda, Partner Francisco Formosinho Sanchez, Senior Principal Catarina Rodrigues, Senior Consultant

# THE STUDY AIMS TO GET THE PERSPECTIVE OF NATIONAL BUSINESS LEADERS ON HOW THEY ARE PREPARING FOR INCOMING CHALLENGES



87
BUSINESS LEADERS
C-LEVEL EXECUTIVES

10+
SECTORS OF ACTIVITY

(Industrial, Financial Services, Private Equity, Healthcare & Pharma, Consumer, Retail, Energy...)

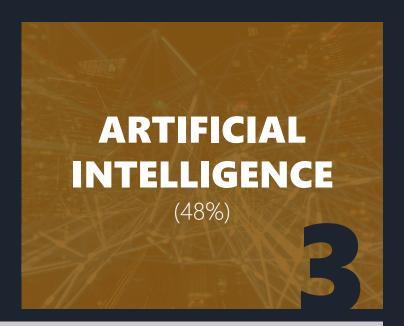
FROM SMEs TO
PORTUGUESE STOCK
INDEX COMPANIES

# PORTUGUESE LEADERS ARE FACING A SET OF SYSTEMIC FORCES THAT GO BEYOND TRADITIONAL CHALLENGES

Factors that will impact businesses the most over the coming years Percentage of total respondents







#### **Other Factors**

Shifts in Consumer Behavior (39%), Technological Advancements & Innovation (32%), Environmental Changes (28%), Demographic Trend (26%)

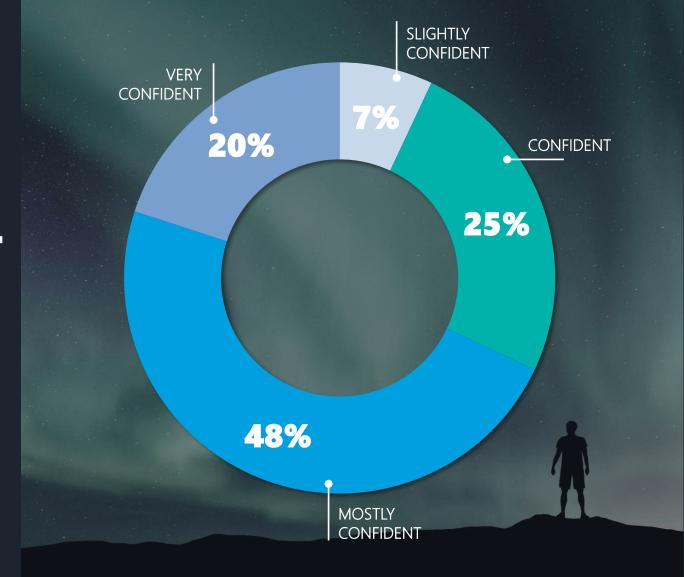
# EXECUTIVES FEEL CONFIDENT ABOUT THEIR ABILITY TO LEAD IN A DYNAMIC CONTEXT

Two thirds of the respondents consider themselves well or very well prepared to lead the organization through the evolving market conditions...

...although over 50% of respondents admit that Geopolitical Instability and AI are the factors that they are least prepared to manage

Level of confidence that Leaders have the required competencies to lead the organization given the evolving market conditions

Percentage of total respondents



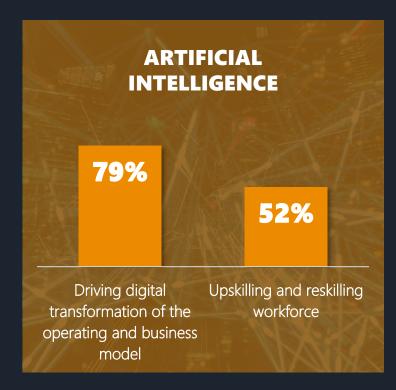


## ORGANIZATIONS ARE ALREADY TAKING STEPS TO ADDRESS MAJOR DISRUPTIONS

Steps taken to improve the ability to manage the disruptive factors *Percentage of total respondents (top voted)* 







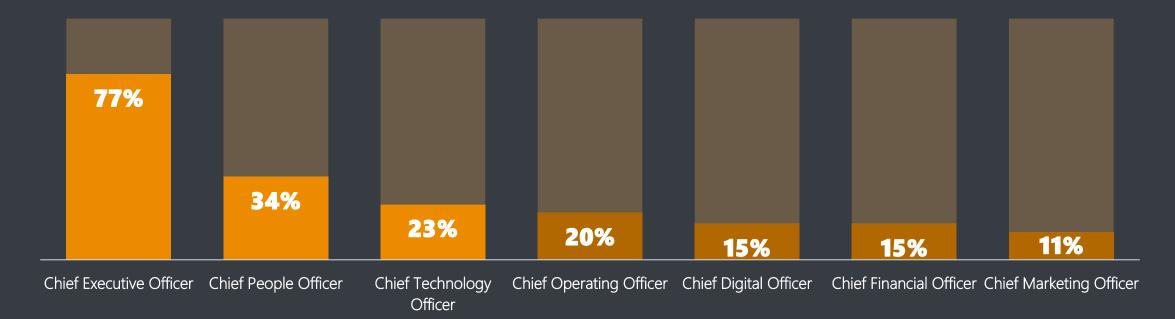
# THE MAIN STRATEGIC LEVER TO ADDRESS THE INCREASED COMPLEXITY OF THE MARKET ENVIRONMENT IS TALENT DEVELOPMENT.

Most important priorities of companies in light of new forces impacting the business Percentage of total respondents Talent Development & Retention

# CHIEF PEOPLE AND TECHNOLOGY OFFICERS ARE INCREASINGLY VITAL IN SUPPORTING THE CEO IN PREPARING THE ORGANIZATION FOR THE FUTURE

Roles that will be most critical in managing the challenges of evolving market conditions

Percentage of total respondents



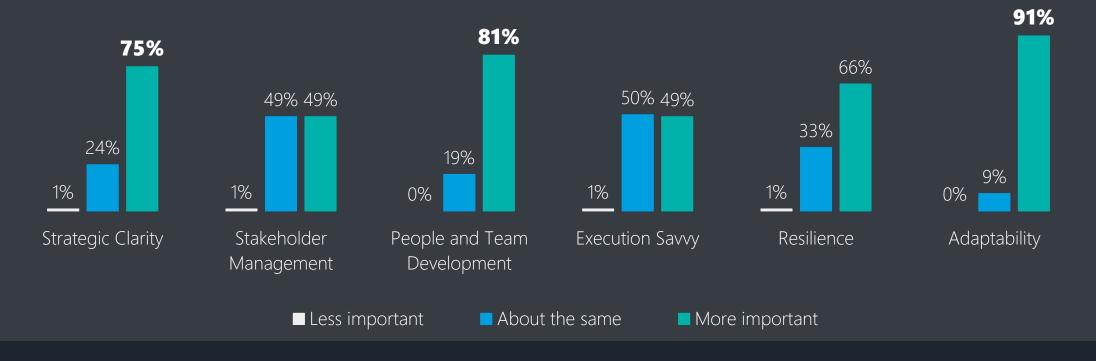
**TO ADDRESS NEW FORCES**, **EXECUTIVES WILL NEED TO CONTINUE TO SHOWCASE A WELL-DEVELOPED SET OF LEADERSHIP COMPETENCIES** 

Understand market trends, anticipate Engage key stakeholders systematically to change, craft a clear vision, and develop address their needs, influence decisions, and a sound strategy with defined goals for align outcomes with shared interests lasting stakeholder value Stakeholder Strategic Clarity Management Drive plans and LeaderFit Understand required People & Team Execution change initiatives to competencies to succeed, Development Savvv successful outcomes align structure and with pace and culture with strategy, precision build high-performing teams Resilience & Adaptability Change Agility Be the organization's north star at all times and embrace change with agility

## THREE AREAS OF COMPETENCIES WILL BECOME EVEN MORE RELEVANT GOING FORWARD

ADAPTABILITY, STRATEGIC CLARITY AND PEOPLE DEVELOPMENT

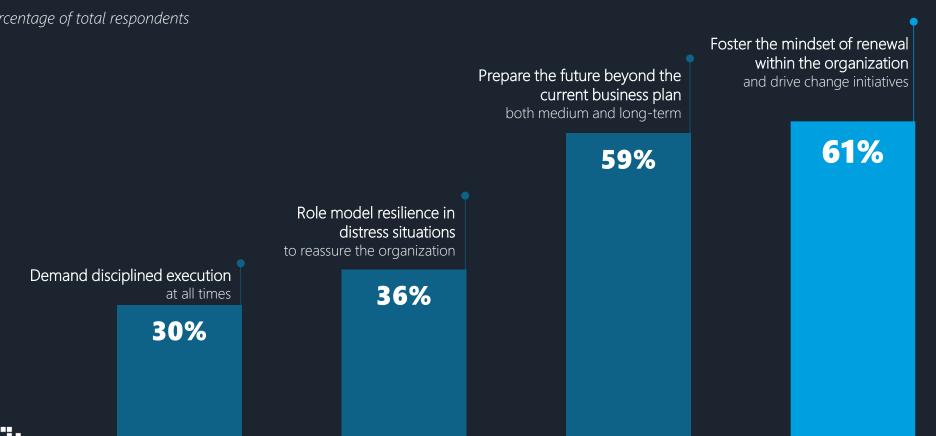
How the importance of leadership competencies will change Percentage of total respondents



#### **EMBRACING A GROWTH MINDSET AND FOSTERING** ORGANIZATIONAL RENEWAL WILL BE KEY FOR FUTURE LEADERSHIP

#### **RESILIENCE & ADAPTABILITY**

Percentage of total respondents



Employ a growth mindset and demonstrate capacity for learning

# LEADERS SHOULD FOCUS ON SURROUNDING THEMSELVES WITH BOLD, DIVERSE THINKERS AND ON DEVELOPING FUTURE LEADERS

#### **PEOPLE & TEAM DEVELOPMENT**

Percentage of total respondents

Understand which roles create disproportionate value and ensure that they are filled with top talent

54%

Know what type of culture is needed to succeed and act as a role model

**59%** 

Build a team with a skill set required to implement the vision and strategy

60%

Think long-term about the workforce

Build a strong pool of talent to be future leaders

61%

Surround yourself with talent that has diversity of thinking And the courage to push back

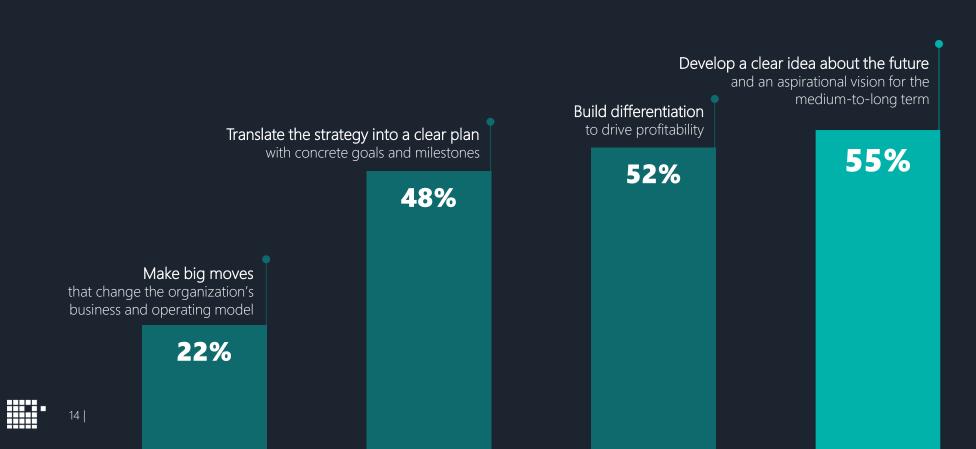


## DISRUPTING THE STATUS QUO AND DEFINING AN AMBITIOUS VISION WILL SHAPE FUTURE LEADERSHIP

#### STRATEGIC CLARITY

Percentage of total respondents

Embrace market dynamics to be able to disrupt the status quo



## LEADERS WILL NEED TO DRIVE CUSTOMER-CENTRICITY AND ACCOUNTABILITY TO CREATE A LASTING IMPACT

Top behaviours (Percentage of total respondents)

#### STAKEHOLDER MANAGEMENT

74%

Drive the organization to understand the client and its needs and continuously strive to fulfil them

**62%** 

Cultivate influential relationships with customers and key stakeholders to drive value for the organization

#### **EXECUTION SAVVY**

**75%** 

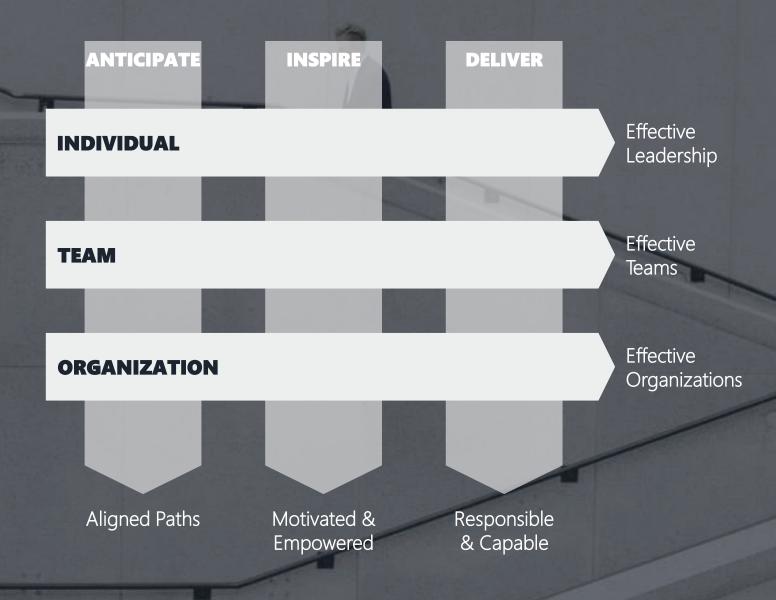
Promote a strong sense of accountability that leads employees to take ownership

63%

Build an environment that is meaningful and offers psychological safety

### **EXECUTIVES NEED** TO MASTER THESE COMPETENCIES

AND INSTILL THEM IN THEIR TEAMS AND THE BROADER **ORGANIZATION** 



## TO DEVELOP NEW COMPETENCIES, LEADERS CAN INVEST IN A SET OF INITIATIVES

#### **INDIVIDUAL**

#### **LEADERSHIP PROGRAMS**

Prepare leaders for future challenges through focused learning and expert guidance

#### COACHING

Personalized, structured and businesscentered coaching processes

#### **TEAM**

#### **TEAM EFFECTIVENESS**

Build cohesive, high-performing teams by identifying and addressing challenges in team dynamics

#### **EXECUTIVE SEARCH**

Search and selection process for key leadership roles

#### **ORGANIZATION**

#### **TALENT STRATEGY**

Identify, manage, develop, and retain internal talent through human resources policies

#### **ORGANISATIONAL DESIGN**

Optimize organizational structures, operating models, and behaviors to align with strategy and future vision



**Systemic forces are** impacting businesses Geopolitical shifts, macroeconomic policies and AI are redefining business priorities and leadership challenges

**Executives have started** to address challenges

Leaders are adapting their organizations, for example, by investing in risk management, optimizing supply chains and driving digital transformation

To succeed, a wellrounded set of competencies will be key

The increasing complexity of the business landscape requires a holistic approach to leadership

**Adaptability, Talent Management and Strategic Clarity will be** increasing important

> Leaders must navigate complexity with openness, set a clear vision and develop high-performing teams

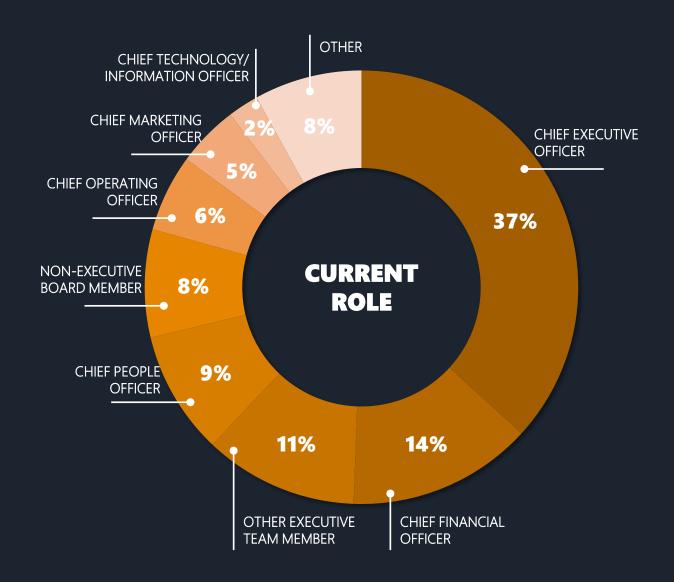
**Leaders need to develop** themselves, their teams and the organization at large

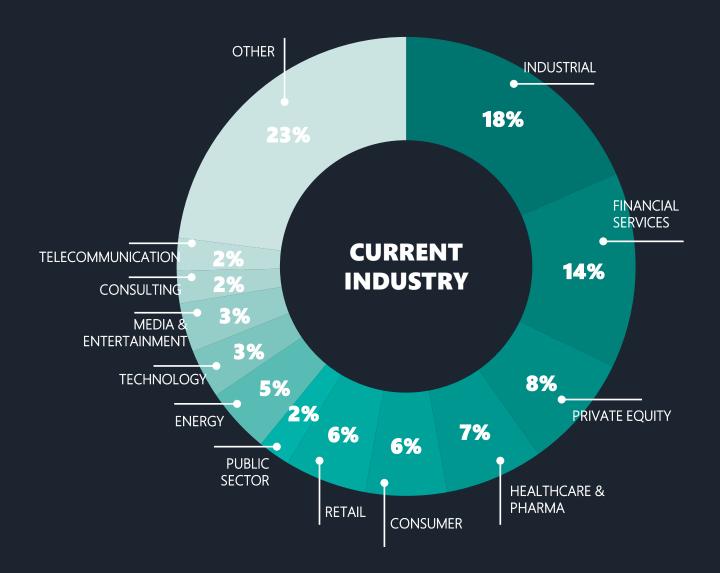
Successful companies build these muscles across all organizational levels

#### **METHODOLOGY**

This study, conducted by Odgers Berndtson Portugal, aimed to identify the leadership capabilities most critical for driving long-term value and to assess how executives are preparing themselves and their organizations for the future.

To achieve this goal, data was gathered through a questionnaire distributed to Business Leaders and C-level executives from companies in Portugal. 80% of the participants serve on their company's Executive Board.





#### **METHODOLOGY**

The study participants represent companies across more than ten industry sectors, with a particular emphasis on the Industrial and Financial Services sectors.

Additionally, 67% of the participants were from large enterprises, with over 500 employees.

#### **OUR GLOBAL REACH**

**58 offices** 

