

# You Need Technology Expertise in the Boardroom

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The role of technology expertise in boardrooms is no longer a luxury but a necessity. As businesses across various sectors grapple with digital transformation, cybersecurity threats, and integrating emerging technologies, the need for directors who can guide and govern these technological changes is more pronounced than ever.

As the business world continues to be reshaped by digital innovation, boards that embrace this change by incorporating technology acumen will be better positioned to lead their companies into a prosperous and secure future.

This article explores the vital role of technology expertise in boards, its impact on corporate strategy, and how boards can integrate this essential skill set.

# **Demand for Technological Expertise in Boardrooms**

The only real constant today in the way businesses operate is consistent change, as technology creates disruptive shifts in how we operate and compete. Technology is no longer a siloed department but a fundamental aspect across business strategy, risk management, and customer engagement. Consequently, boards without securing technological expertise on the board and in the company will risk, at best, falling behind in knowledge on innovation and market competitiveness and, at worst, becoming prey to cybersecurity threats.

# Key Areas Where Technology Expertise Benefits Boards

Strategic Oversight of Digital Transformation
 As companies invest in digital initiatives, board members with technology

expertise can provide valuable insights into leveraging these technologies to drive business growth and operational efficiency.



#### Cybersecurity Governance

With cyber threats posing significant risks to businesses, directors with a deep understanding of cybersecurity can help establish robust governance frameworks to protect company assets and reputation. Approximately 54% of respondents in a survey by the Society of Corporate Governance stated that cybersecurity skills and experience are taken into consideration when recruiting new directors.

#### Data Governance and Ethics

In an era where data is a critical asset, technology-savvy board members play an essential role in overseeing data management strategies and ensuring ethical use of data.

#### Innovation and Competitive Advantage

Directors with a tech background can identify emerging technological trends and innovations that can provide a competitive edge or disrupt the industry.

## Bridging the Technology Expertise Gap in Boardrooms

As many <u>boards have been traditionally composed of seasoned CEOs</u>, bringing technological expertise and acumen into the boardroom often requires searching outside of known networks and board feeder positions.

As you look to build tech experience and expertise into your board makeup, there are several strategies that can help:

### Recruiting Tech-Savvy Directors

Boards should <u>proactively seek candidates</u> with strong backgrounds in technology. This could include executives from tech companies, entrepreneurs in the digital space, or experts in digital transformation.

#### Continuous Learning and Development

Boards can organize workshops and learning sessions to keep all members abreast of key technology trends and issues that impact the business.

### Leveraging External Expertise

Engaging with technology consultants, executive recruiting firms, or advisory firms can supplement the board's expertise and provide fresh perspectives or candidates. A survey on Board Refreshment Data from the Society of Corporate Governance found that 80% of respondents in Europe and 66% in North America use executive search firms to identify potential director candidates with technology expertise.

#### Creating a Technology Committee

Some boards may benefit from establishing a dedicated technology committee to focus on tech-related strategies and issues, similar to audit or compensation committees.



#### Challenges and Considerations

While the integration of technology expertise is crucial, it comes with challenges:

- Balancing Tech Expertise with Other Skills
   Boards must ensure that the addition of technology experts does not overshadow other vital skills such as financial acumen or industry knowledge.
- Avoiding Jargon and Fostering Clear Communication
  This is especially important as today's boards are under heavy scrutiny and are
  accountable for increased transparency and stakeholder communication. Tech-savvy
  directors should be able to communicate complex tech concepts in a manner that
  other board members can understand and relate to the broader business strategy.
- Staying Current The fast-paced nature of technology means that continuous learning and adaptation are necessary. This is true even for those who come from a technical background.

#### The Future of Technology in Boardrooms

As we look to the future, the role of technology in boardrooms is set to become even more integral. Boards will need to stay ahead of the curve in areas like AI, the Internet of Things, and blockchain. The successful boards will be those that not only embrace technology expertise but also integrate it seamlessly into their overall governance and strategic framework.

Incorporating tech expertise amidst the ongoing change of our world and marketplaces can feel daunting, but the upsides are well worth it. Many of our clients have successfully integrated technology expertise into their boards, leading to enhanced innovation, better risk management, and improved strategic decision-making. We have seen these same companies leverage new technology to enter new markets, improve customer experiences, or create more efficient operational models.

Are you ready to <u>attract directors with crucial skill sets</u> in areas like advanced technology? Odgers Berndtson advises some of the world's largest corporations in this area, and we hope you'll reach out.



# About the Author



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Mats-Ola Bydell is a Partner in Odgers Berndtson's Industrial Practice and leads the US Board Practice. With more than twenty years of executive search and talent management experience, Mats-Ola focuses on recruiting global business leadership at the board and executive levels, working with both large- and mid-cap companies including private, listed, and PE-owned.

Prior to joining the Firm, Mats-Ola spent ten years with a large global executive search and talent advisory firm, where he was Senior Client Partner in the Global Industrial Practice. He was leading the Swedish operation before transferring to Atlanta in 2012. Earlier in his career, Mats-Ola spent 14 years at a global recruitment and assessment firm, where he was EVP, International Business and Operating President of the firm's consulting group. Additionally, he was responsible for establishing business in China and India and served on the boards for the company's offices in China, India, Belgium, and Germany.

Mats-Ola earned a degree in economic history from Uppsala Universitet/Örebro Historical Institution, as well as a degree in teaching from Luleå University in Sweden. He is "fluent" in Swedish, English, and the Scandinavian languages.

